

PRIVACY POLICY

Last Updated: 18th Feb , 2026

ShipArc.ai (“Company”, “we”, “us”, or “our”), a product of **Greenfield Marine Technologies Consultancies**, respects the privacy of its business users and is committed to protecting personal data collected in the course of providing its services. This Privacy Policy explains how we collect, use, disclose, and safeguard information when you access or use the ShipArc.ai Mobile Application , website, platform, or related services (collectively, the “Services”).

This Privacy Policy applies to **business-to-business (B2B)** users, including Shipowners owners, operators, managers, administrators, and authorized representatives accessing the Services on behalf of an organization.

1) INFORMATION WE COLLECT

We collect information necessary to operate, support, and improve our Services for business users.

A) Business Contact Information

We may collect professional contact information, including:

- Name
- Company name and role
- Information submitted through business inquiries, demos, or support requests

Provision of this information is voluntary; however, certain services may require it.

B) System and Usage Information

When you access the Services, we may automatically collect:

- IP address
- Browser type and operating system
- Device type
- Access timestamps and activity logs
- Pages and features accessed within the platform

This data is used for security, analytics, and service optimization.

C) Device Information

If accessed via mobile or tablet devices, we may collect limited device information such as device model and operating system for compatibility and troubleshooting purposes.

D) Cookies and Similar Technologies

We use cookies and similar technologies strictly for:

- Platform functionality
- Security and session management
- Performance monitoring and analytics

We do **not** use cookies for consumer-style advertising or profiling.

E) AI-Generated Content Data

When you use AI-powered features within the Services, including the NautiBot maritime AI assistant, the "Rewrite with AI" text improvement feature, or voice-to-text translation, we collect the following data:

- Text of queries and messages submitted to the NautiBot AI assistant
- Text submitted for AI-powered rewriting and improvement
- Voice inputs processed through speech-to-text and translation services

This data is transmitted to our servers and processed using third-party AI service providers, specifically OpenAI for NautiBot and Rewrite with AI, and Google Cloud (Google Translate API) for translation services, to generate responses, rewrite text, or translate content. Your explicit consent is obtained before using these AI-powered features for the first time

2) USE OF INFORMATION

Information collected is used solely for legitimate business purposes, including to:

- Provide, operate, and maintain the Services
- Manage business relationships and customer accounts
- Respond to inquiries and provide customer support
- Communicate service updates, operational notices, and product information
- Improve system performance, reliability, and security

- Conduct internal analytics using aggregated or anonymized data
 - Comply with legal and regulatory obligations
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3) DISCLOSURE OF INFORMATION

We do not sell personal data. Information may be disclosed only in the following circumstances:

A) Service Providers

We may share information with vetted third-party service providers who support our operations (such as hosting, analytics, customer support, and AI/machine learning services like OpenAI and Google Cloud that power features like NautiBot and Rewrite with AI. These providers are contractually obligated to protect data and use it only for authorized purposes.

B) Legal and Regulatory Compliance

Information may be disclosed where required to comply with applicable laws, regulations, legal processes, or governmental requests, or to protect the rights, safety, and property of the Company and its clients.

C) Corporate Transactions

In the event of a merger, acquisition, restructuring, or sale of assets, information may be transferred as part of the transaction, subject to appropriate confidentiality protections.

D) Aggregated and Anonymized Data

We may use and share aggregated or anonymized data for business analysis, reporting, and service improvement. Such data does not identify individual users or organizations.

4) DATA SECURITY

We implement reasonable administrative, technical, and organizational safeguards designed to protect information from unauthorized access, disclosure, or misuse. These measures may include controlled access, secure hosting environments, and data protection protocols appropriate for an enterprise SaaS platform.

While we take security seriously, no system can be guaranteed to be completely secure.

5) DATA RETENTION

We retain information only for as long as necessary to:

- Deliver and support the Services
- Fulfil contractual and legal obligations
- Resolve disputes and enforce agreements

Data is deleted or anonymized when no longer required.

6) INTERNATIONAL DATA TRANSFERS

Information may be processed or stored in jurisdictions outside the user's country of operation, including where our hosting or service providers are located. Appropriate safeguards are implemented to protect data in accordance with this Privacy Policy.

7) USER RIGHTS

Subject to applicable laws and contractual arrangements, authorized business users may request:

- Access to their personal data
- Correction of inaccurate information
- Deletion of personal data where appropriate

Requests may be submitted to **info@greenfieldmarine.net**.

8) THIRD-PARTY AI AND OTHER SERVICES

The Services integrate with third-party AI service providers to power features including the NautiBot maritime AI assistant, the Rewrite with AI text improvement feature, and speech-to-text translation

Specifically:

- We use OpenAI to process text for NautiBot and Rewrite with AI features.
- We use Google Cloud (Google Translate API) for speech-to-text translation functionality.

When you use these features, your input text (such as questions, messages, or text submitted for

rewriting) is transmitted to our backend servers and then processed using these third-party AI services.

These providers process data solely for the purpose of generating responses and do not retain your personal data beyond what is necessary for service delivery.

The data shared with these third-party AI and translation services is limited to the content you submit through the respective features. No additional personal information (such as your name, contact details, or account credentials) is shared with these services.

The Services may also integrate with or reference other third-party systems used by clients. ShipArc.ai is not responsible for the privacy practices of third-party platforms, which remain subject to their own policies

9) CHANGES TO THIS POLICY

We may update this Privacy Policy periodically to reflect changes in legal requirements or business practices. Updates will be effective upon posting.

10) CONTACT INFORMATION

For questions regarding this Privacy Policy or data handling practices, contact:

Greenfield Marine Technologies Consultancies

Cloud Spaces, Yas Mall

Abu Dhabi, UAE

 **info@greenfieldmarine.net**